

City of Midland Dial-A-Ride Passenger Policies



Permitted

- Mobility Devices: Walkers, canes, wheelchairs, scooters, etc. ***
- Strollers: Children must be removed from the stroller while the bus is in motion. ***
- Car seats
- Travel grocery carts ***
- ADA service animals ***
- Pets are are allowed if crated and able to fit on the seat next to the passenger.
- Carry On/Groceries: Riders must be in control of their items at all times. Items must remain in the seat next to the passenger or on the passenger's lap. Items cannot be placed on the floor of the bus.
- Proper attire including shirt & shoes are required.

***Please inform your call taker when you schedule your ride that you will be taking this on board.

Not Permitted

- Bicycles
- Weapons of any kind
- Illegal drugs
- Drug paraphernalia
- Open containers of alcohol
- Smoking (including use of ecigarettes/vaping)
- Hazardous/Explosive materials
- Soliciting
- Standing while the bus is in motion
- Obscene gestures/inappropriate language
- Harassment (physical or verbal)
- Vandalism/Tampering of the bus or bus equipment
- Unattended bags or other items outside of the passenger's control

***Please note that the City is not responsible for any lost or stolen items left on the bus.

Passengers may not inhibit in any way the safe operation of the bus. Failure to comply with the above stated policies could result in disciplinary action up to and including loss of bus privileges.